



Cookie Season Updates



Hello Troops!

The sweetest time of the year is almost here; can you taste it?

Important Digital Cookie Info

TCMs and Troop Leaders with access to Smart Cookies will receive their Digital Cookie registration email tomorrow, January 8. Look for an email from *noreply@girlscouts.org*. You must re-register each year using the link in the email; last year’s password will not work.

We have been notified by GSUSA that volunteers who are also Girl Scout parents are seeing an error message when they log in. The message states you cannot set up your site until January 12 (which is the parent access date). Unfortunately, there is not a workaround at this time. GSUSA is working to resolve the issue as soon as possible; thank you for your patience.

Planned Orders

Planned Orders are now open in Smart Cookies. These orders are pre-scheduled for any number of cases, and allow you to select your pickup location, date, and time.

Here are some reminders:

- Orders must be placed by 11:30 pm the Sunday before you want to pick up.
 - Orders for pick up January 15 – 17 are due this Sunday, January 11, by 11:30 pm.
- Do not place multiple orders for different locations if you don’t plan to pick up every order. GSEP gets charged for orders that are not picked up!
- Count your cases at the pick-up point.
 - If you do find a discrepancy later, fill out [this webform](#) right away.
- Please note that sometimes we need to make changes to the schedule, based on delivery agent and warehouse circumstances we cannot control. If there are changes to the date or times of a Planned Order location, GSEP will communicate via email with Troop Cookie Managers as soon as possible.
- Need help placing your order, there’s a video for that!
 - View the video [here](#).

You can view the Planned Order schedule, two weeks at a time, in our Google Resource Drive [here](#).

Unplanned Locations

If you are not able to place a Planned Order, you can pick up Cookies at an unplanned pickup location, without pre-ordering, at four locations.

- Shelly Ridge Service Center – Tuesdays
- Valley Forge Service Center – Thursdays
- Hughes (Lansdale) - Thursdays and Saturdays
- Dorney Park (Allentown) - Saturdays

You can view the full schedule, addresses, and starting inventory at each location in our Google Resource drive [here](#).

Reminders

- Pickups are limited to no more than 50 cases/visit.
- Troops are encouraged to bring a T8 form. We’ll have them on the truck as well.
- Cookie inventory is first come, first served. You can check inventory using the Google link above. Better to know before you go!
- At Dorney Park, the truck will be parked in the main upper parking lot.

If you have questions or need assistance, please email MemberServices@gsep.org with Planned Order or Unplanned Order in the subject line.



Have a question? Don't be shy!
[Contact us](#) for more information.