girl scouts of eastern pennsylvania

Welcome new Girl Scouts to GSEP Shops!

The GSEP Shops have everything you need to begin your Girl Scout journey.

Our shops are open for all Girl Scouts and their families, not just Troop Leaders. Get started with your new uniform and handbooks, and then discover all the cool swag to help you "Press Play" on having fun! More information including FAQ's are on other side.

Check out Girl Scout uniforms & official apparel!

Ask about My GS Kit!

FREE Girl Scout bag
with purchase of $60 (must include vest or sash, insignia and official apparel).
Bag style and design changes yearly.

FREE patch
for Girl Scouts who visit our shops and recite the Promise and Law!

Contact us!

Email: shop@gsep.org
Facebook: Gsep Retail
TeamApp: GSEP Shops

Shop Locations

Jane Seltzer
2020 Rhawn Street Philadelphia, PA 19152
267-965-6179

Shelly Ridge
330 Manor Road Miquon, PA 19444
215-840-7953

Valley Forge
100 Juliette Low Way Phoenixville, PA 19460
445-866-6768

Luella, the Mobile Van
Serving communities further from our shops. Visit **gsep.org/shops** for hours and sites. New dates added weekly.

Did You Know? Council Shops carry unique items you won't find at the Online Shop! Check out our selections of craft supplies, camp gear and items hand made by the Fashion Patrol! We even have a Build-a-Bear mini shop right in our Shelly Ridge location! "Shop" by often to see what's new!

Frequently Asked Questions

Where are the GSEP Shops located?

We have three traditional stores: Valley Forge (Phoenixville), Shelly Ridge (Miquon) and Jane Seltzer (Philadelphia). Our Mobile Van, Luella, serves serves areas in Lehigh, Berks, Chester and Philadelphia counties that are further from our traditional shops with all uniform and badge merchandise and a selection of apparel, gift, and seasonal merchandise. Luella's schedule is listed on the Shops page under "Mobile" at www.gsep.org and new dates are added weekly.

How can I get in touch with a shop?

Our Council Shops (Jane Seltzer, Shelly Ridge and Valley Forge) have direct phone lines that are answered during business hours. If the shop associate is helping another customer when you call, please leave a message and your call will be returned as soon as possible. You can always email shop@gsep.org or Luella@gsep.org- both go to the same mailbox. Our Shop Associates monitor the mailbox throughout every business day and will respond quickly. Always indicate which shop you are trying to reach and give us as much information as possible.

What can I purchase at the GSEP Shops?

The Girl Scout Shops aren't just for troop needs – we carry an assortment of Girl Scout and council apparel, gifts and many other fun items for anyone who wants to show their Girl Scout support!

What about shopping online?

The Online Shop is always open at www.girlscoutshop.com, GSUSA's official shop. Merchandise and promotions may differ from Council Shops. If you see something online that you would like to order, we will be happy to order it for you for pickup at a council store. The only items we can't order are ones that say "Online Only" or "Ships from council". Girl Scout Uniforms, Insignia, Badges and Awards, and Requirements are tax exempt for all customers at GSEP Shops only and we offer free standard shipping on all orders over $100.

Can I return online purchases at council stores?

Only if we carry the item and it has not been marked down or discontinued. We can only offer Store Credit (good for one year) for these returns. All customer service issues for purchases made online should be directed to the girlscoutshop.com customer service center.

How does financial aid work for uniform items?

Families of new Girl Scouts who would like to request a one-time $25 Shop Certificate for uniform components or printed leadership materials can visit the Forms and Documents page at www.gsep.org to apply- search for "Shop Certificate Application." After their first cookie sale, Girl Scouts can use Cookie Dough earned during Cookie Season toward new uniform purchases when visiting a GSEP Shop. Just mention your Cookie Dough to the associate for assistance.

Can I have my Troop Leader redeem my Shop Certificate for me?

We know that it is sometimes more convenient for Troop Leaders to purchase uniforms for their Girl Scouts. Shop Certificates are awarded to the family, not the troop. We can accommodate this request if the family emails memberservices@gsep.org with the subject line "Troop Leader Shop Permission" and gives us the name and troop number of the Girl Scout. We'll keep that permission on file for when the Troop Leader makes the purchase.

Is it possible to buy badges or badge requirements for my Girl Scout to work on by herself?

Yes! Girl Scouts are encouraged to try new things through badge work. You should discuss your plans with your troop leader in case they are already planning something, but you can always purchase badge requirements and badges on your own!

How do I find out if Shop hours have changed?

We post changes to shop hours in three places: as a banner notification on the Shops page at www.gsep.org, on Facebook (follow us at Gsep Retail) and on TeamApp (follow us at GSEP Shops.) TeamApp is available on Google Play or the App Store. Once you download the app, search for GSEP and find the "team" called GSEP Shops. Don't have a smartphone? You can sign up at TeamApp.com using your email address instead!