

## Welcome New Leaders to GSEP Shops!

We have everything you need to get started on your Girl Scout journey.

Now that you have your clearances and training completed, we have everything you need to start a troop on their Girl Scout journey. GSEP Shops are here to help you get ready with Girl Scout Leader gear and resources! Handy checklists and JotForms are available at shops@gsep.org under Forms and Documents.





For your troop: FREE Girl Scout bag with purchase of \$60. (must include vest or sash, insignia, and official apparel for each Girl Scout.)



**For you: FREE pin** for just mentioning you are a new leader!

## **Shop Locations**

Jane Seltzer 2020 Rhawn Street Philadelphia, PA 19152

Shelly Ridge 330 Manor Road Miquon, PA 19444

Valley Forge 100 Juliette Low Way Phoenixville, PA 19460

Luella, the Mobile Van
Serving communities further from our shops. Visit gsep.org/shops for hours and sites. New dates added weekly.

#### Contact us!

Phone: 215.564.2030 Email: shop@gsep.org

**TeamApp:** For shop information and promotions (see FAQs for details).

Build-a-Bear at Shelly Ridge! Our Build-a-Bear mini shop is available for Troop parties throughout the year, with sales tax exempt party packages and exclusive GS items!



# Frequently Asked Questions

#### How can I get in touch with a shop?

For day-to-day shop needs, emailing our team is the best way to get in touch with us. Use the email shop@gsep.org or Luella@gsep.org- both go to the same mailbox. Our Shop Associates monitor the mailbox throughout every business day and will respond quickly. Always indicate which shop you are trying to reach and give us as much information as possible.

#### What's available at the GSEP shops?

GSEP Shops carry a full line of uniforms, fun patches, troop merchandise, and essentials for Camp and Cookie Season. We have a catalog of over 1000 fun patches available for special order. In addition to troop needs, we carry an assortment of GSUSA and GSEP casual apparel, gifts and lots of other fun items.

#### What about shopping online?

The online shop is always open at www.girlscoutshop.com, GSUSA's official shop. Merchandise and promotions may differ from council shops. Troop Leaders enjoy tax free status at council shops only and council shops always offer free standard shipping on orders over \$100.

## Are there ways to streamline the shopping experience?

You can always send us your order in advance to **shop@gsep.org**. Please give us as much information as possible, or use the JotForms order forms available at gsep.org/shops (scroll down to Documents and Forms). We care about your security; please do not provide credit card information by email. Our associates will reach out for payment.

We offer the ability to group orders together to reach the \$100 minimum for Free Standard Shipping from council shops. Ask your Service Unit Manager about Group Orders for your Service Unit.

## Can I use Uniform Certificates and/or Cookie Dough for a girl in my troop?

Uniform Certificates and Cookie Dough are awarded for use to the girl and her family. Troop Leaders can manage these with permission from the family in advance. Families should email **memberservices@gsep.org** or **shop@gsep.org** with the subject line "Troop Leader Shop Permission", and the name and troop number for the Girl Scout. We'll make a note of it and take care of the rest.

## How do I find out if Shop hours have changed?

The best way to find out about shop hours and promotions is to join TeamApp. We use this app to send updates to hours of operation that may be weather-related. TeamApp is available on Google Play and the App Store. **Download the app, search for GSEP and find the "team" called GSEP Shops.** Don't have a smartphone? You can sign up at TeamApp.com using your email address.