

Welcome new Girl Scouts to GSEP Shops!

The GSEP Shops have everything you need to begin your Girl Scout journey.

Our shops are open for all Girl Scouts and their families, not just Troop Leaders. Get started with your new uniform and handbooks, and then discover all the cool swag to help you “Press Play” on having fun! More information including FAQ’s are on other side.

Check out Girl Scout uniforms & official apparel!



Ask about My GS Kit!



FREE Girl Scout bag
with purchase of \$60 (must include vest or sash, handbook and insignia).



FREE patch
for Girl Scouts who visit our shops
and recite the Promise and Law!

Shop Locations

Jane Seltzer

2020 Rhawn Street
Philadelphia, PA 19152

Shelly Ridge

330 Manor Road
Miquon, PA 19444

Valley Forge

100 Juliette Low Way
Phoenixville, PA 19460

Luella, the Mobile Van

Serving communities further from
our shops. Visit gsep.org/shops for
hours and sites. New dates added
weekly.

Contact us!

Phone: 215.564.2030

Email: shop@gsep.org

TeamApp: For shop information
and promotions (see back for details).

Did You Know? Council Shops carry unique items you won't find at the Online Shop! Check out our selections of craft supplies, camp gear and items hand made by the Fashion Patrol! We even have a Build-a-Bear mini shop right in our Shelly Ridge location! “Shop” by often to see what’s new!

Frequently Asked Questions

What can I purchase at the GSEP Shops?

The Girl Scout Shops aren't just for troop needs – we carry an assortment of Girl Scout and council apparel, gifts and many other fun items for anyone who wants to show their Girl Scout support!

What about shopping online?

The Online Shop is always open at www.girlscoutshop.com, GSUSA's official shop. Merchandise and promotions may differ from Council Shops. If you see something online that you would like to order, we will be happy to order it for you for pickup at a council store. The only items we can't order are ones that say "Online Only" or "Ships from council". Girl Scout Uniforms, Insignia, Badges and Awards, and Requirements are tax exempt for all customers at GSEP Shops only and we offer free standard shipping on all orders over \$100.

Can I return online purchases at council stores?

Only if we carry the item and it has not been marked down or discontinued. We can only offer Store Credit (good for one year) for these returns. All customer service issues for purchases made online should be directed to the girlscoutshop.com customer service center.

Where are the GSEP Shops located?

We have three traditional stores: Valley Forge (Phoenixville), Shelly Ridge (Miquon) and Jane Seltzer (Philadelphia). Our Mobile Van, Luella, serves serves areas in Lehigh, Berks, Chester and Philadelphia counties that are further from our traditional shops with all uniform and badge merchandise and a selection of apparel, gift, and seasonal merchandise. Luella's schedule is listed on the Shops page under "Mobile" at www.gsep.org and new dates are added weekly.

How does financial aid work for uniform items?

Families who would like to request a one-time \$25 Shop Certificate for uniform components or printed leadership materials can visit the Forms and Documents page at www.gsep.org to apply- search for "Shop Certificate Application." After their first cookie sale, Girl Scouts can use Cookie Dough earned during Cookie Season toward new uniform purchases when visiting a GSEP Shop. Just mention your Cookie Dough to the associate for assistance.

Can I have my Troop Leader redeem my Shop Certificate for me?

We know that it is sometimes more convenient for Troop Leaders to purchase uniforms for their Girl Scouts. Shop Certificates are awarded to the family, not the troop. We can accommodate this request if the family emails memberservices@gsep.org with the subject line "Troop Leader Shop Permission" and gives us the name and troop number of the Girl Scout. We'll keep that permission on file for when the Troop Leader makes the purchase.

Is it possible to buy badges or badge requirements for my Girl Scout to work on by herself?

Yes! Girl Scouts are encouraged to try new things through badge work. You should discuss your plans with your troop leader in case they are already planning something, but you can always purchase badge requirements and badges on your own!

I need some help figuring out what to get for my Girl Scout. Is there any other way I can get help?

The Shops team has LiveChat hours, which are posted on gsep.org/shops. You'll be chatting with a member of the Shops team, experts in uniforms, merchandise and more.

How do I find out if Shop hours have changed?

The most effective way to find out about changes to our hours is to join TeamApp. TeamApp is available on Google Play or the App Store. Once you download the app, search for GSEP and find the "team" called GSEP Shops. We use this to send up to the minute information about shop hours and promotions, especially on weekends. Don't have a smartphone? You can sign up at TeamApp.com using your email address instead!